



New Defibrillator

Hempnall parish council is pleased to announce that in cooperation with the Hempnall Trust a new defibrillator has been provided attached to the wall at the Mill off Mill Road (see picture). This is in addition to existing units located in the telephone box at the junction of the Street and Bungay Road and outside the village hall.



Is your mobile signal poor or non-existent?

If your mobile signal is not good the best thing to do is complain to your provider. If this doesn't provide a solution complain to Ofcom, The process is explained in detail on the Ofcom website: [Mobile phone service faults and problems](#)

Unfortunately, nothing is simple these days & even Ofcom won't look into individual faults/issues but it should impact the Mobile providers Best Network scoring, so hopefully it may influence them.

Most Mobile operators suggest checking their website for a coverage checker.

Some operators offer a service called WiFi calling where you connect your mobile to your homes WiFi & use what's called Voice over IP to make calls (VOIP) – This like most things these days uses the internet.

If you call or message your provider, they often try to suggest the issue is with your handset, but if it isn't you should stick to your guns & insist the service is poor.

There are only 3 main providers of Mobile Signals in the UK now, Vodafone3, VMO2

& EE (Vodafone & Three merged in 2025, O2 merged with Virgin Media in 2020 & EE is now owned by BT). All other operators are known as VMNO (Virtual Mobile Network Operators) & use the 3 main operators networks:

- EE covers BT Mobile and Talkmobile
- O2 covers Virgin Mobile, Tesco Mobile, Lycamobile and giffgaff
- Vodafone3 covers Asda Mobile, Lebara Mobile, VOXI, SMARTY and iD Mobile

In Hempnall the best coverage is from EE currently but even this is not great. The map below demonstrates expected coverage.

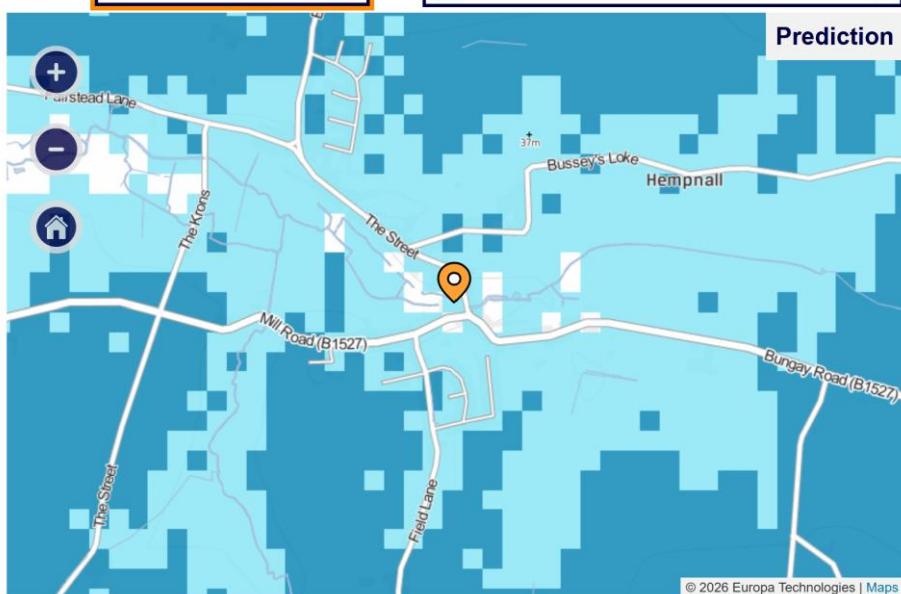


We encourage people to contact their providers if you have poor coverage, the more people who do so the better chance we have of the providers improving coverage in the area.

Network : O2

Variable outdoor

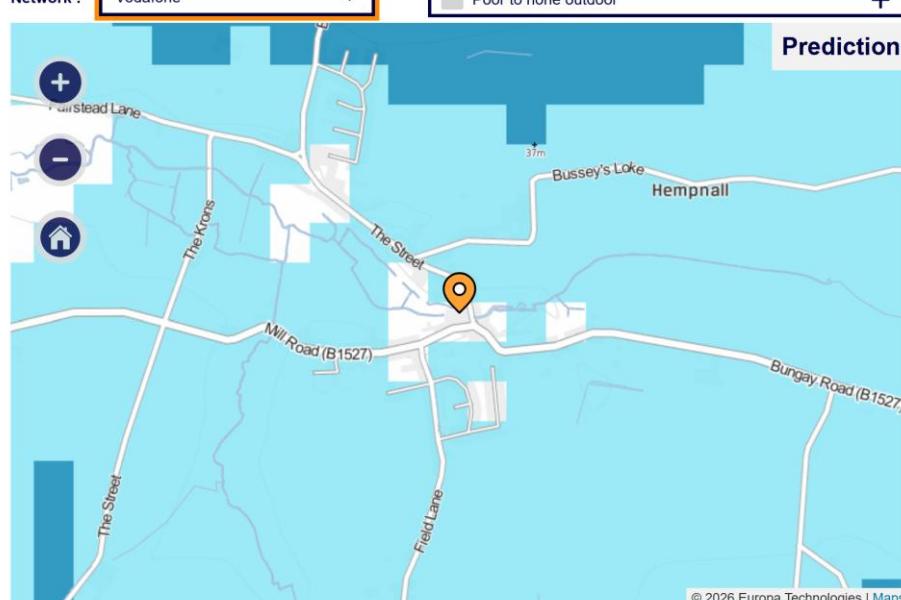
+



Network : Vodafone

Poor to none outdoor

+



Network : Three

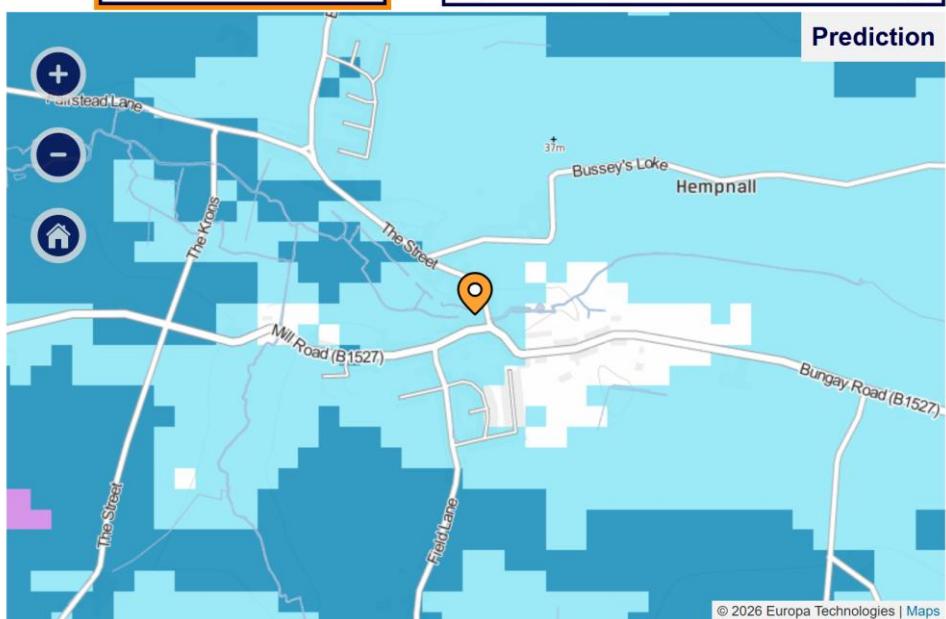
Three

▼

Variable outdoor

+

Prediction



Key

Good outdoor and in-home

Good outdoor, variable in-home

Good outdoor

Variable outdoor

Poor to none outdoor

Councillor/Clerk	Telephone No.	Email address
David Hook – Chairman – Tree Warden	01508 498187	hookd74@yahoo.com
Phil Bates – Footpath Officer, Data Protection Committee	07957 803120	phil.bates@hempnallpc.org
Joan Cann	01508 498743	joan.cann1944cann@btinternet.com
Richard Delf -Vice Chairman - Playing Field Liaison	01508 499788	richard@delfsgarage.co.uk
Robert Elliot – Norfolk ALC rep	07887 768478	robertelliott1692@btinternet.com
Hamish Rose	01508 498486	hamishandgeorgina@btinternet.com
Mike Turner- Tree Warden - SAM2 Officer - Highways Liaison	01508 499423	mike.turner45@btinternet.com
Peter Workman - Playing field Liaison	01508 830266	pworkman@hempnallpc.org
Ian Nelson - Clerk	01508 498467	theclerk@hempnallpc.org

HPC now available "virtually" all the time at www.hempnallpc.org

Write to the Clerk at Karinya, Bungay Rd, Hempnall, Norwich, NR15 2NG. theclerk@hempnallpc.org